Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	4711	709/222,220,221,238,239.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/05 13:51
L2	8	709/222,220,221,238,239.ccls. and ((customer service client) near4 (representative))and ((call help service contact) adj center)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/05 13:58
L3	109	709/222,220,221,238,239.ccls. and ((call help service contact) adj center)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/05 13:58
S51	0	(instant adj messag$5) and ((customer service client) near4 (representative)) and (availabilty) and (skill)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:04
S52	1	(chat) and ((customer service client) near4 (representative)) and (availabilty) and (skill)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 11:09
S53	1	(chat$5) and ((customer service client) near4 (representative)) and (availabilty) and (skill)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 11:09
S54	360	(instant adj messag$5) and (customer service client) and (call near4 center)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:34
S55	1	(Mcgraw) and (10/840527)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 13:37
S56	4	"09405335"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 13:30
S57	0	(freishat) and ("09922753")	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 13:38
S58	0	(freishat) and ("09/922753")	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 13:38

S59	2	(freishtat) and ("09/922753")	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 13:40
S60	2	"6389007".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 13:40
S61	132	(instant adj messag$5 near4 communication near4 server)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:41
S62	504	((customer service client CSR) near4 (representative))and (call near4 center) and (rout$5) near10 (call message inquiry)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 16:00
S63	4	S62 and (instant adj messag$5 near4 server)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:09
S64	1	((customer service client CSR) near4 (representative))and (call near4 center) and (rout$5) near10 (call message inquiry) and ((IMPP) (instant adj message adj presence adj protocol))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:14
S65	1	((customer service client CSR) near4 (representative))and (call near4 center) and ((IMPP) (instant adj message adj presence adj protocol))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:13
S66	12	(call near4 center) and ((IMPP) (instant adj message adj presence adj protocol))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/05 07:45
S67	369	((IMPP) (instant adj message adj presence adj protocol))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:47
S68	29	(rout$5) near10 (call message inquiry) and ((IMPP) (instant adj message adj presence adj protocol))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:14
S69	9	((IMPP) (instant adj message adj presence adj protocol)) and (service adj center)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/05 13:49

S70	2	"6345305".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:27
S71	3	"6603837".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:27
S72	1	"5943478".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:28
S73	2	"5742905".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:28
S74	2	"6389007".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:29
S75	2	"6389028".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:29
S76	2	"6697858".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:30
S77	2	"6405035".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:30
S78	2	"6389007".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:30
S79	2	"6229888".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:31
S80	2	"5274700".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:31

S81	2	"5271058".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:31
S82	2	"5271058".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:31
S83	2	"6434121".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:32
S84	2	"5062103".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:32
S85	2	"5036535".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:32
S86	1	(09/524656) and (ben-chanoch)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:35
S87	0	((IMPP) (instant adj message adj presence adj protocol)) and ((fire-wall) (fire adj wall))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:38
S88	0	(instant adj messag$5 near4 communication near4 server) and ((fire-wall) (fire adj wall))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:41
S89	10	((instant adj message adj presence adj protocol))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:52
S90	1	(IMPP) near5 (proxy)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:53
S91	0	(web adj chat) near5 (proxy)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:54

S92	15	(web near4 chat) near10 (proxy)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:58
S93	1795	(gateway near10 firewall)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:59
S94	358	(gateway near10 firewall) and (call near10 rout$5)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:59
S95	282	(gateway near5 firewall) and (call near5 rout$5)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:59
S96	40	S95 and ((customer service client CSR) near4 (representative))and (call near4 center)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 16:07
S97	1745	(((customer service client) near4 (representative))(CSR)) and ((call customer service client) near4 center)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 16:09
S98	173	(((customer service client) near4 (representative))(CSR)) and ((call customer service client) near4 center) and ((instant adj messag$5) (web near4 chat))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 16:31
S99	0	(((customer service client) near4 (representative))(CSR)) and ((call customer service client) near4 center) and ((instant adj messag$5) (web near4 chat)) and ((fire near3 wall) (fire-wall))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 16:15
S100	54	(((customer service client) near4 (representative))(CSR)) and ((call customer service client) near4 center) and ((instant adj messag$5) (web near4 chat)) and (authent$5)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 16:16
S101	2	"6584564".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 16:16
S102	3	(09/638274) and (ezerzer)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 16:33

S103	5	(09/766271) and (petrovykh)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 16:33
S104	0	(identify$5 detect$5) near5 (instant near5 message) near5 (software) near5 (verion)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/05 07:46
S105	2	(identify$5 detect$5) near5 (instant near5 message) near5 (software) near5 (version)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/05 07:47
S106	0	(identify$5 detect$5) near5 (web adj chat) near5 (software) near5 (version)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/05 07:48
S107	0	(identify$5 detect$5) near5 (chat) near5 (software) near5 (version)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/05 07:48
S108	458	(identify$5 detect$5) near5 (software) near5 (version)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/05 07:48
S109	44	(identify$5 detect$5) near5 (software) near5 (version) and (call help contact service customer client) near5 (center)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/05 08:21
S110	2861	(intermediate) near5 (server)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/05 08:21
S111	858	(intermediate)adj(server)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/05 08:22
S112	252	(intermediate)adj(server) and (instant ad message) near3 (server)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/05 08:22
S113	9	(intermediate)adj(server) and (instant adj message) near3 (server)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/05 08:22